

The Member will correspond with the Case Manager to set out their admissions and make their request.

Where a sanction has been imposed by the IAC as part of the Consensual Disposal, it will be monitored by a sanction panel.

Proposal rejected

If the IAC rejects the Consensual Disposal Proposal, a Professional Conduct Hearing will be arranged. Proposals may be rejected where the IAC deems the public interest requires any of the allegations to proceed to a hearing.

Guidance for Members

What should I include in my request for a consensual disposal?

There is a template request available on our [website](#) which may assist you in making your

Guidance for Complainants

What can I do if I don't want my complaint to be resolved by Consensual Disposal?

If you don't want your complaint to be resolved by consensual disposal and you'd prefer the matter to be considered by a Professional Conduct Panel, you can write to the Case Manager dealing with your complaint to inform us and the IAC of this. However, the IAC is under no obligation to follow your request and may, or may not, take your views into account. This is because BACP must consider the most appropriate and proportionate action to resolve the complaint.

What can I do if I'm not happy with the Consensual Disposal Decision?

If you're unhappy with the agreement, you can write to the Case Manager dealing with your complaint and explain why you are dissatisfied with the result. We always welcome feedback and would like to hear your thoughts. However, unfortunately, this will not change the outcome or reverse the agreement.